

One Year Later...

Santa Fe County's

ACCOUNTABLE HEALTH COMMUNITY

Our vision: By 2020 all Santa Fe County residents regardless of income have access to high quality health care and are linked to the resources they need for health and well-being.

The Accountable Health Community Goals:

- Residents and providers collectively identify problems and **co-create solutions**.
- **Navigators link residents** to resources within a cohesive provider network.
- Social, economic, and physical environmental **resources are available** to all residents.
- **Information systems are coordinated**. Data are collected, monitored and evaluated to improve services and population health while reducing health care costs.

"The Accountable Health Community provides community agencies a chance to expedite services through direct communication."

-Navigator, Community Partner Organization



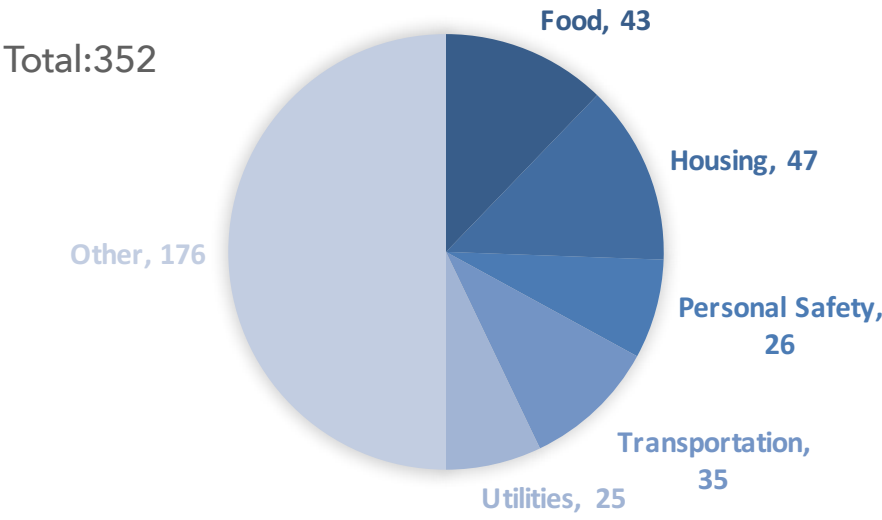


The **Accountable Health Community** model addresses the **unmet non-medical, social needs** of individuals by linking clinical care and community services to improve community health, increase quality of care and reduce health care costs.

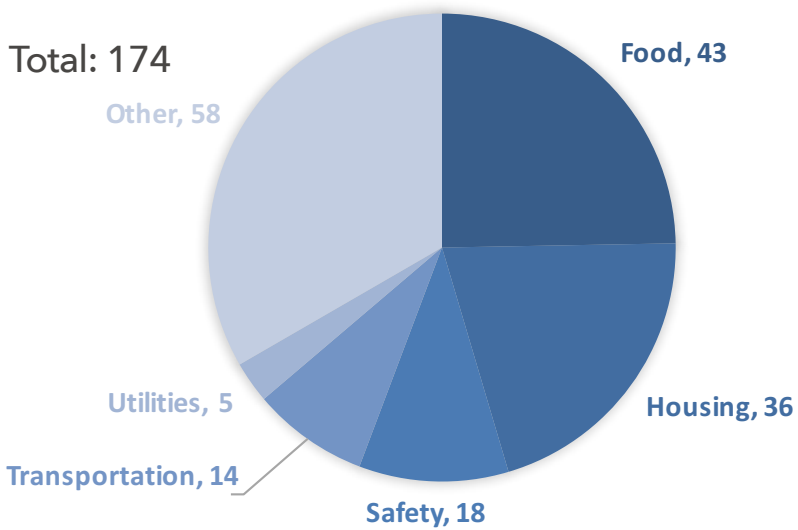
Non-medical, social needs such as access to **secure housing, utilities, reliable transportation, nutritious food and safe physical and social environments** all impact health.

In the first quarter (Q1) of the Accountable Health Community (AHC) model implementation, 65 women and 18 men received Navigation Services from seven community partner organizations. Individuals screened positive for 352 unmet social needs that influence health. In three months, 174 of those needs were addressed. Navigators are linking residents to what they need.

BASELINE UNMET SOCIAL NEEDS



SOCIAL NEEDS ADDRESSED Q1



Navigators responded quickly to the needs of an individual to avert a crisis by accessing monies from the **FLEXIBLE FUND**. In the first quarter, **\$2691** was spent to address unmet social needs.

