



THE NEW MEXICO POISON & DRUG INFORMATION CENTER

HOW WE CAN HELP YOU

24 HOURS A DAY • 7 DAYS A WEEK • 365 DAYS A YEAR

Call the NM Poison & Drug Information Center when you need:

- Life-saving emergency treatment information because you think someone has swallowed, touched, breathed or been injected by a poison.
- Answers to questions about any type of poison or medication.
- Information about poison prevention.

Poison experts are ready to take your call.

- Pharmacists specially trained in the management of poisoning emergencies and doctors specializing in medical toxicology will answer your call and tell you what to do.

Our services include:

- Two telephone services: (1) a poison hotline and (2) a drug information line.
 - Both at the same number: **1-800-222-1222**
 - Both are free, confidential and open 24 hours a day, 365 days a year
 - Both are open to all New Mexicans
 - Both are offered in over 70 different languages, including Navajo
 - Both offer services for the hearing impaired
- Professional and public education.
- Poison prevention materials online: nmpoisoncenter.unm.edu/mat_order_form1.html

The NM Poison & Drug Information Center helps people of all ages:

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| • Children | • Adults | • Parents | • Healthcare Professionals |
| • Teenagers | • Seniors | • Pet Owners | |

We help people in all types of poisoning situations who call about:

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| • Medications (Prescription, over-the-counter, herbal, illegal, or animal medicines) | • Personal care products | • Pet poisonings | • Environmental chemicals |
| • Household products | • Plants & mushrooms | • Food poisoning | • Work chemicals |
| | • Bites and stings | • Drug and substance abuse | • Weapons of mass destruction |
| | • Carbon monoxide | • Hazardous material incidents | |

What we need to know when you call:

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| • Exact name of the product involved (have the container close at hand) | Amount of the poison the person was exposed to | • Age and weight of the person | • Location of the person |
| | • Any symptoms | • Any health problems the person has | • How the person was poisoned |
| | • Time of exposure | • Any treatment that has been given | |



Prefer online services?

Visit "Web Poison Control" and/or download the app:
www.webpoisoncontrol.org/about-us

